



A Federally Licensed Freight Broker  
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Company Profile  
Federal ID # - 45-5311376  
MC# - 788179  
U.S. DOT# 2316706  
SCAC Code – LLFQ

Brian S. Evans, CTB  
President & CEO

Sally Beebe, CFE, CTB  
Chief Financial Officer

Tim Bomar, CTB  
Director of Operations

P.O. Box 1365 • Cabot, AR 72023 • Voice 501-843-6450 • Fax 501-843-7279



**BROKER - CARRIER AGREEMENT**

This is an agreement between L & L FREIGHT SERVICES, INC. ("BROKER"), a federally licensed transportation broker operating pursuant to Broker License No. US DOT -2316706, with offices in Cabot, Arkansas and \_\_\_\_\_ ("CARRIER") a federally licensed motor carrier operating pursuant to US DOT No.-\_\_\_\_\_ with offices at \_\_\_\_\_. BROKER and CARRIER are each a "Party" to this Agreement and are, collectively, "the Parties" hereto. In consideration of the mutual covenants contained herein, the Parties agree as follows:

1. This agreement shall remain in effect until either Party gives thirty (30) days written notice of termination to the other Party.
2. CARRIER represents that it is a fully qualified motor carrier under all applicable law, including but not limited to 49 U.S.C. ' 13102(12), is duly registered with the Department of Transportation pursuant to 49 U.S.C. ' ' 13902 and 13905, and any successor provisions thereto, and will provide lawful and responsible transportation of shipments tendered to CARRIER pursuant to this Agreement and under its own operating authority. CARRIER will maintain a US DOT safety rating of "Satisfactory," unless CARRIER is unrated. BROKER reserves the right to immediately terminate this Agreement should CARRIER's safety rating change or should CARRIER's authority to operate be suspended or revoked.
3. CARRIER shall sign a bill of lading, provided by either CARRIER or shipper in compliance with 49 C.F.R. §373 for any shipment tendered and any property received pursuant to this Agreement and shall be liable to the person or entity entitled to recover under the bill of lading. The Parties agree and understand that CARRIER shall be the "Carrier" for purposes of any such bill of lading, even if BROKER or some other party is identified as the "Carrier" thereon. In the event that shipper, customer or some other party lists BROKER's name as the "Carrier" on the Bill of Lading, such designation shall be for convenience and informational purposes only and shall not change BROKER's status as a property broker nor CARRIER's status as a motor carrier. Any provision of such bill of lading, or other document, purporting to incorporate any term or condition to which BROKER has not agreed, in writing, prior to receipt of the shipment by CARRIER, or which is otherwise in any way contrary to, or inconsistent with, the terms of this Agreement or the applicable rate confirmation, shall be ineffective as the basis for any claim or defense asserted by CARRIER or anyone acting on its behalf, including any successor or assignee. CARRIER's tariffs, circulars or service guides shall not apply unless specifically agreed to and incorporated by reference herein.
4. CARRIER shall be liable to shipper or to BROKER, as the agent or assignee of a claim of shipper, as set forth in 49 U.S.C. §14706, for any and all loss, damage, injury or delay involving any shipment received by CARRIER for transportation. The parties expressly agree that no shipment shall move subject to released valuation unless such limitation of liability is specifically agreed to in writing and signed by the parties. CARRIER's liability shall begin at the time the shipment is loaded on CARRIER's equipment at the point of origin, or CARRIER otherwise takes custody of such shipment, and shall continue until such shipment is delivered to the designated consignee at the point of destination. CARRIER acknowledges that it is responsible for the loading and securing of all shipments and has the duty to inspect each shipment. All cargo claims shall be investigated and settled in accordance with 49 C.F.R. §370.
5. CARRIER shall maintain, at CARRIER's sole expense: 1) All-risk Cargo Liability Insurance in the amount of \$100,000;; 2) Automobile Bodily Injury and Property Damage Insurance covering all owned, non-owned and hired vehicles including blanket contractual coverage in the amount of \$1,000,000 combined single limit per occurrence. CARRIER shall instruct its insurance agent to provide BROKER with a Certificate of Insurance for each policy being utilized to cover CARRIER's obligations set forth in this paragraph, identifying any and all coverage, exclusions, limitations and deductibles. CARRIER shall cover all other expenses associated with operating as a CARRIER, including permits and taxes.

Carrier Initials \_\_\_\_\_  
L&L Freight Initials \_\_\_\_\_



6. This Agreement is intended by the Parties to create an independent contractor relationship and not an employer-employee relationship. Neither CARRIER nor CARRIER's employees shall be considered BROKER's employees at any time, under any circumstances, or for any purpose whatsoever. CARRIER shall determine the means and methods of the performance of the services provided pursuant to this Agreement. CARRIER shall exercise exclusive direction and control over and shall be solely responsible for its employees including selecting, hiring, firing, supervising, directing, training, setting and payment of wages to, providing any required insurance for, deducting all required taxes and withholdings from, establishing hours and working conditions for, and paying and adjusting the grievances of, its employees. CARRIER agrees that all drivers will be well trained, properly licensed and insured, tested, and directed to use reasonable care and due diligence in the protection of shipper's commodities. Any communications between BROKER and CARRIER including the use of cell phones, text messaging, and load tracking services is for informational purposes only and not for the purpose of asserting direction or control over CARRIER or its employees and agents.
7. CARRIER agrees that all equipment used to perform services hereunder shall be clean, in good working order, properly licensed, identified and insured and suitable for the transportation requested. CARRIER warrants that such equipment has not been used at any time to transport compressed household, municipal or commercial waste, any other waste material, or any other goods that could cause contamination or unsanitary conditions.
8. **INDEMNIFICATION:** CARRIER agrees to pay, indemnify, defend and hold BROKER, its agents and employees, harmless against any and all claims, liability, actions, costs, losses, damages and demands of every nature or kind, on account of injury to or death of persons, damage, delay or loss of cargo or other property loss, which are in any way caused or contributed to by intentional or negligent acts or omissions of CARRIER, its employees, drivers, helpers, contractors, subcontractors or agents,. Indemnification shall include attorneys' fees and costs, including fees and costs of the enforcement of this Agreement. CARRIER shall not be liable to BROKER for any claims, actions or damages due to the sole negligence or intentional acts of BROKER or the shipper/customer.
9. Rates for services performed hereunder shall be established on a per load basis by rate confirmation. The rate confirmation shall be deemed part of this Agreement unless otherwise indicated therein. Broker shall compensate CARRIER at the rate specified in the rate confirmation issued by BROKER, within 30 days of receipt by BROKER of CARRIER's invoice and signed transportation documents showing timely delivery in good condition. CARRIER authorizes BROKER to invoice shipper, receiver, consignor or consignee for freight charges as agent for and on behalf of CARRIER. Payment of the freight charges to BROKER shall relieve shipper, receiver, consignor, or consignee of any liability to the CARRIER for non-payment of charges. BROKER is entitled to set-off any freight charges owed to CARRIER to cover any amounts owed by CARRIER to BROKER including, but not limited to, the payment of any cargo loss, damage and/or shortage claims.
10. CARRIER waives any lien that it might have on any shipment. Accordingly, CARRIER shall not withhold any portion of any shipment on account of any disputes as to rates, freight charges or any alleged failure of BROKER to pay compensation due under this Agreement. CARRIER agrees that if it imposes a lien it will cause irreparable damage to BROKER and/or BROKER's customers. If, notwithstanding this waiver, CARRIER, or anyone purporting to act on its behalf, should attempt to assert any such lien, CARRIER shall be responsible for all damages to the goods and for any delay, including consequential, special and incidental, or other harm to BROKER and/or BROKER's customers, including reasonable attorneys' fees and costs, associated therewith, including those incurred in enforcing this agreement or obtaining release of any such lien.

Carrier Initials \_\_\_\_\_  
L&L Freight Initials \_\_\_\_\_

11. CARRIER will not broker, co-broker, interline or subcontract any shipment assigned hereunder. If CARRIER breaches this provision, it forfeits the right to collect freight charges and agrees BROKER may pay such charges directly to the delivering carrier. To the extent BROKER pays CARRIER, CARRIER agrees to pay any and all charges relating to the movement of the shipment to the delivering carrier, and to defend and indemnify and hold BROKER and/or BROKER's customers harmless from any and all freight charges claimed to be owed to the delivering motor carrier, including any associated reasonable attorneys' fees or costs.
12. CARRIER acknowledges that time is of the essence in the transportation of freight under this Agreement and that monetary damages may accrue if the freight is not delivered within the time frame agreed in the rate confirmation, bill of lading or other shipping instructions. Nothing in this Agreement or the applicable rate confirmation shall be construed as requesting or requiring CARRIER to violate the federal safety regulations regarding hours of service set forth at 49 C.F.R. §395 and/or applicable State regulations. Where CARRIER agrees to the stated pick-up and delivery arrangements, BROKER reasonably relies on CARRIER's knowledge and expertise that such arrangements are consistent with, and will not violate, any safety regulations.
13. On behalf of the shipper, consignee and broker interests, to the extent that any shipments subject to this Agreement are transported within the State of California, CARRIER warrants that:
  - (i) All 53 foot trailers, including both dry-van and refrigerated equipment it operates and the Heavy-Duty Tractors that haul them within California under this Agreement are in compliance with the California Air Resources Board (CARB) Heavy-Duty Vehicle Greenhouse Gas (Tractor-Trailer GHG) Emission Reduction Regulations.
  - (ii) All refrigerated equipment it operates within California under this Agreement is in full compliance with the California Air Research Board (CARB) Transport Refrigerated Unit (TRU) Airborne Toxic Control Measure (ATCM) in-use regulations.
 CARRIER shall be liable to BROKER for any penalties, or any other liability, imposed on, or assumed by BROKER due to penalties imposed on BROKER'S customer because of CARRIER'S use of non-compliant equipment.
14. The Parties agree that this Agreement, and any and all disputes or interpretations arising under it, shall be governed by the laws of the State of Arkansas except to the extent pre-empted by applicable federal law. Jurisdiction and venue for any lawsuit arising out of this Agreement or the services rendered hereunder shall be in the State or Federal court for Lonoke County, Arkansas.
15. Any modification to the terms and conditions of this Agreement must be in writing and signed by authorized representatives of both parties. This writing constitutes the entire agreement and understanding between the parties. If any provision of this Agreement is held invalid or unenforceable, this Agreement shall be void only as to that provision and the rest of the Agreement shall otherwise remain in effect and binding between the Parties. The persons signing below represent that they have actual authority to enter into this Agreement and to bind the Parties upon those whose behalf they sign.



By: \_\_\_\_\_

By: \_\_\_\_\_

Print Name \_\_\_\_\_

Print Name \_\_\_\_\_

CARRIER: \_\_\_\_\_

**L&L Freight Services, Inc.**

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_





U.S. Department of Transportation  
Federal Motor Carrier Safety Administration

1200 New Jersey Ave., S.E.  
Washington, DC 20590

**SERVICE DATE**

June 21, 2012

**LICENSE**

**MC-788179-B**

U.S. DOT No. 2316706  
L&L FREIGHT SERVICES, INC  
CABOT, AR

This License is evidence of the applicant's authority to engage in operations, in interstate or foreign commerce, as a **broker, arranging for transportation of freight (except household goods)** by motor vehicle.

This authority will be effective as long as the broker maintains insurance coverage for the protection of the public (49 CFR 387) and the designation of agents upon whom process may be served (49 CFR 366). The applicant shall also render reasonably continuous and adequate service to the public. Failure to maintain compliance will constitute sufficient grounds for revocation of this authority.

A handwritten signature in black ink, appearing to read "Jeffrey L. Secrist".

Jeffrey L. Secrist, Chief  
Information Technology Operations Division

BPO

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. It is estimated that an average of 10 minutes per response is required to complete this collection of information. This estimate includes time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed and completing and reviewing the collection of information. Comments concerning the accuracy of this burden estimate or suggestions for reducing this burden should be directed to the Federal Highway Administration, 400 7th St., SW, Washington, D.C. 20590.

B.M.C. 84  
(10/98)

Approved by OMB  
2125-0570

Filer FHWA  
ACCOUNT NO 28318

License No.  
MC- 788179

### PROPERTY BROKER'S SURETY BOND UNDER 49 U.S.C. 13906

KNOW ALL MEN BY THESE PRESENTS, That we L&L Freight Services, Inc  
(Name of Property Broker)

of 1902 South Pine Street, Cabot, AR 72023  
(Street) (City) (State) (ZIP Code)

as PRINCIPAL (hereinafter called Principal), and Southwest Marine and General Insurance Company a corporation,  
(Name of Surety)

or a Risk Retention Group established under the Liability Risk Retention Act of 1986, Pub. L. 99-563, created and

existing under the laws of the State of Arizona (hereinafter called Surety) are held and  
(State or District of Columbia)

firmly bound unto the United States of America in the sum of \$100,000, for which payment, well and truly to be made, we bind ourselves and our heirs, executors, administrators, successors, and assigns, jointly and severally, firmly by these presents.

WHEREAS, the Principal is or intends to become a Broker pursuant to the provisions of Title 49 U.S.C. 13903, and the rules and regulations of the Federal Highway Administration relating to insurance or other security for the protection of motor carriers and shippers, and has elected to file with the Federal Highway Administration such a bond as will ensure financial responsibility and the supplying of transportation subject to the ICC Termination Act of 1995 in accordance with contracts, agreements, or arrangements therefore, and

WHEREAS, this bond is written to assure compliance by the Principal as a licensed Property Broker of Transportation by motor vehicle with 49 U.S.C. 13906(b), and the rules and regulations of the Federal Highway Administration, relating to insurance or other security for the protection of motor carriers and shippers, and shall inure to the benefit of any and all motor carriers or shippers to whom the Principal may be legally liable for any of the damages herein described.

NOW, THEREFORE, the condition of this obligation is such that if the Principal shall pay or cause to be paid to motor carriers or shippers by motor vehicle any sum or sums for which the Principal may be held legally liable by reason of the Principal's failure faithfully to perform, fulfill and carry out all contracts, agreements, and arrangements made by the Principal while this bond is in effect for the supplying of transportation subject to the ICC Termination Act of 1995 under license issued to the Principal by the Federal Highway Administration, then this obligation shall be void, otherwise to remain in full force and effect.

The liability of the Surety shall not be discharged by any payment or succession of payments hereunder, unless and until such payment or payments shall amount in the aggregate to the penalty of the bond, but in no event shall the Surety's obligation hereunder exceed the amount of said penalty. The Surety agrees to furnish written notice to the Federal Highway Administration forthwith of all suits filed, judgments rendered, and payments made by said Surety under this bond.

This bond is effective the 8th day of November, 2012, 12:01 a.m., standard time at the address of the Principal as stated herein and shall continue in force until terminated as hereinafter provided. The principal or the Surety may at any time cancel this bond by written notice to the Federal Highway Administration at its office in Washington, D.C., such cancellation to become effective thirty (30) days after actual receipt of said notice by the FHWA on the prescribed Form BMC-36, Notice of Cancellation Motor Carrier and Broker Surety Bond. The Surety shall not be liable hereunder for the payment of any damages hereinbefore described which arise as the result of any contracts, agreements, undertakings or arrangements made by the Principal for supplying of transportation after the termination of this bond as herein provided, but such termination shall not affect the liability of the Surety hereunder for the payment of any such damages arising as the result of contracts, agreements, or arrangements made by the Principal for the supplying for transportation prior to the date such termination becomes effective.

The receipt of this filing by the FHWA certifies that a broker Surety Bond has been issued by the company identified above, and that such company is qualified to make this filing under Section 387.315 of Title 49 of the Code of Federal Regulations.

Falsification of this document can result in criminal penalties prescribed under 18 U.S.C. 1001.

IN WITNESS WHEREOF, the said Principal and Surety have executed this instrument on the 8th day  
of November, 2012.

**PRINCIPAL**

Name L&L Freight Services, Inc

By *Bryan*  
(Signature and Title)

Witness *Jilly Babe*

**SURETY**

Name: Southwest Marine and General Insurance Company

By *Lisa Gelsomino*  
Lisa Gelsomino, Attorney-in-Fact

Witness *Ma Gabriela Toro*



# ◆ Diamond Broker Program



## L&L Freight Services, Inc.

Is a participating member of the

TIA Certified Diamond Broker Program

Meeting all performance, credit and bonding requirements of  
Truckstop.com and Transportation Intermediaries Association.



Valid through June 2023 – MC 788179



# Registration Document



The U.S. Environmental Protection Agency recognizes

**L&L Freight Services, Inc.**

*As a Registered*

**SmartWay® Transport Partner**

**Partnership Date: 11/03/2014**

**SmartWay ID: 30988722**

**Expires: 09/18/2024**

A handwritten signature in black ink, appearing to read "Sam Waltzer".

**Sam Waltzer**

*Director, SmartWay Transport Partnership*



## Carrier References

**Timmons Transit, INC.**  
Todd Ross  
Jonesboro, AR  
870-336-0404

**Marrlin Transit, INC.**  
David Edwards  
Van Buren, AR  
479-474-2325

**Power Transport LLC**  
Mary Bjornerud  
Memphis, TN  
901-385-3100

**Fast Tracks, LLC**  
Doug Brewer  
Union City, TN  
731-885-3115

**Mex Flores Trucking Company, INC.**  
Noe Obregon  
Houston, TX  
832-250-7952

**J&J Trucking**  
Elberta Jacobs  
Muskogee, OK  
918-686-6344

**Thompson Transportation, INC.**  
Lori England  
Little Rock, AR  
501-228-8800 ext 2

**Midwestern Transit Service**  
Pam Bird  
Ashley, IL  
800-505-9754

**Lawrence Transportation System**  
Troy Childress  
Roanoke, VA  
540-966-6499

**TCSI - Transland**  
Shonna Barton  
Springfield, MO  
417-864-5710

P.O. Box 1365 • Cabot, AR 72023 • Voice 800-580-6560 • Fax 501-843-7279



# Request for Taxpayer Identification Number and Certification

**Give Form to the  
requester. Do not  
send to the IRS.**

<b>Print or type See Specific Instructions on page 2.</b>	Name (as shown on your income tax return)	
	Business name/disregarded entity name, if different from above	
	Check appropriate box for federal tax classification: <input type="checkbox"/> Individual/sole proprietor <input type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate  <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) <sup>a</sup> _____  <input type="checkbox"/> Other (see instructions) <sup>a</sup>	
	<input type="checkbox"/> Exempt payee	
	Address (number, street, and apt. or suite no.)	Requester's name and address (optional)
City, state, and ZIP code	L&L Freight Services, Inc. P.O. Box 1365 Cabot, AR 72023	
List account number(s) here (optional)		

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on the "Name" line to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Social security number								
				-			-	

**Note.** If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Employer identification number								
				-				

## Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
3. I am a U.S. citizen or other U.S. person (defined below).

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 4.

<b>Sign Here</b>	Signature of U.S. person <sup>a</sup>	Date <sup>a</sup>
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## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

### Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

**Note.** If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

**Definition of a U.S. person.** For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

**Special rules for partnerships.** Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.



**Carrier Information Sheet**

Company Name: \_\_\_\_\_ PH. # \_\_\_\_\_

Address: \_\_\_\_\_ 24 HR. # \_\_\_\_\_

\_\_\_\_\_ FAX # \_\_\_\_\_

City \_\_\_\_\_ Email: \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

(Accounts Receivable address, if different than address above)

Type of Equipment and how many:

Vans \_\_\_\_\_ Flatbeds \_\_\_\_\_ Reefers \_\_\_\_\_

Stepdecks \_\_\_\_\_ Tankers \_\_\_\_\_ Hazmat Y / N

**Desired Lanes:**



Equipment: \_\_\_\_\_ City, State \_\_\_\_\_  
**V,F,R,S,T,H** to \_\_\_\_\_  
 City, State \_\_\_\_\_

Equipment: \_\_\_\_\_ City, State \_\_\_\_\_  
**V,F,R,S,T,H** to \_\_\_\_\_  
 City, State \_\_\_\_\_

Equipment: \_\_\_\_\_ City, State \_\_\_\_\_  
**V,F,R,S,T,H** to \_\_\_\_\_  
 City, State \_\_\_\_\_

***Please fax the following IMMEDIATELY to 501-843-7279***

- **3 Page Contract**
- **W-9 Form**
- **Copy (Front & Back) - FHWA Authority**
- **Certificates of Insurance to Include:** All Risk Cargo (100,000 Minimum); General & Auto Liability Policies (\$1 Million Each); and Worker's Comp. Hard copy must be mailed to us following the faxed copy.



Good Afternoon,

I'm sending you this letter to bring you up to speed on some of the new requirements being implemented at L & L Freight Services. Many of our customers have a major initiative to have all of their freight electronically tracked. As such, we have implemented MacroPoint to allow us to meet our customer's needs.

**MacroPoint** works on your driver's existing cell phone and provides automated location updates to both your operations team and ours. MacroPoint benefits:

- **Efficient:** MacroPoint will eliminate the time & cost that you and us currently spend calling drivers and reporting locations to us.
- **Compliant:** This meets our client's new tracking requirements
- **No Cost:** **L & L Freight Services** is paying for this service. You and your driver will not be billed for MacroPoint
- **Simple:** MacroPoint is very easy to setup.

#### **Simple Setup for your drivers:**

**Driver receives a text message from MacroPoint to enable their device when they are on a load with L & L Freight Services. The driver will have 3 options to do so:**

- 1. Call 855-755-4400 and press option #1 when prompted**
- 2. Text reply "OK" in response to the message**
- 3. Download the free MacroPoint app**

#### **Facts for your Drivers:**

1. MacroPoint will not use any of the driver's personal data and will not affect the battery in anyway
2. MacroPoint does not expose your driver's cell phone number to anyone.
3. MacroPoint is only providing updates while they are on a load for us.
4. Tracking is turned off after the load has been delivered.
5. Driver can remove MacroPoint after the load is complete by re dialing 855-755-4400

I have also provided, below, contact information for the MacroPoint Service Desk if you wish to reach out to them directly to learn more about the technology:

1-888-544-3844 x 2 or [servicedesk@descartes.com](mailto:servicedesk@descartes.com)

Thank you for your cooperation,